



The leading electricity provider

**Erongo Regional Electricity Distributor Company (Pty) Ltd**  
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**APPLICATION FOR THE SUPPLY OF PERMANENT ELECTRICITY CONNECTION**

**STAND/ ERF DETAIL**

Stand / Erf no.:	Shop / Flat no./Unit no.:		
Street Address(To be Connected):	Building /Flat Name:		
Town / Ward:	Master Acc no. (Group Acc):		
New Account No.:	Are you the	Owner	Tenant

**CONNECTION DETAIL**

Connection Date:					
Connection Required	Business	Domestic	Other		
Single Phase Max	20 Amp	30 Amp	40 Amp	50 Amp	60 Amp
Three Phase	25 Amp	40 Amp	60 Amp	70 Amp	80 Amp
Bulk	kVA		Amps		
Rural (Farm)	Up to 25Amps	50 Amps	75 Amps	kVA	kW

**APPLICANT DETAIL**

Title (Mr,Mrs,Miss,Dr,Messrs):		First name and Initials:			
Surname of Applicant:		Identity / Passport no.:			
Maiden name:		Nationality:			
Telephone Numbers	Home:	Mobile:	Fax:		
Email :	Payment method		Cash/Cheque	Debit Order	
Company Reg. no.:	VAT no.:		Vehicle Reg no.:		
Postal Address:		Street Address:			
Previous Residential Address:					
Occupation:					
Employer Name:					
Employee Number:		Telephone Code & Tel no.:			

**SPOUSE / REFERENCE DETAIL**

Identity / Passport no.:		Nationality:	Initials:	
Full Names:		Maiden Name:		
Occupation:		Mobile no.:		
Employer Name:		Telephone Code & Tel no.:		
Reference Full Names:				
Reference Postal Address:		Telephone Code & Tel no.:		
Executor	Yes	No	Telephone Code & Tel no.:	
Executor Name:				

**General Conditions (Should be read in conjunction with the Erongo RED Conditions of Supply)**

1. If the Customer is an individual, a copy of his/her identity document must accompany this document.
2. If the Customer is a minor, this document must be signed by one of his/her parents or his/her guardian.
3. If the Customer is a business enterprise, an appropriate power of attorney/authorizing resolution, a copy of the Company registration documents and a copy of the Vat registration must accompany this document.
4. Accounts are mailed during the third week of the month. If the account is not received before the due date of payment, the onus rests with the applicant, tenant, owner to obtain a copy of the account rendered.
5. Accounts must be settled on or before the due date. Failure to comply will result in electricity supply being terminated without prior notice.
6. Notice of disconnection of supply must be completed at any customer care counter of Erongo RED. Failure to apply for disconnection of supply will result in the applicant being held liable for any outstanding balances for services rendered.
7. Where tenants disconnect supply, basic charges of meter rental will revert back to the owner of the property.
8. A new connection will only be effected upon approval of credit control to verify that any previous outstanding debts have been paid.

**Declaration by Tenant/Occupant**

- A. I, the undersigned, and owner/s of this property understand and accept the conditions of this agreement. I undertake to pay the full balance and interest on all arrears calculated monthly at a rate of prime plus 2% p.a., should the tenant/occupant applying for this and any other service fail to uphold their agreement with Erongo RED. In the event that Erongo RED should incur costs to recover any arrear amounts from the tenant/occupant or me, I undertake to be responsible for such costs. I declare that the information provided by me is correct, and that I do not object having the service, applied for in this application, supplied to the mentioned address. I further confirm that I took note of the General Conditions as set out in this Application.
- B. I, the undersigned, hereby bind myself as surety and co-principal debtor in solidum with the applicant in favour of the supplier in respect of any amount that may now or in the future be due and owing by the applicant to the supplier. In respect of any cause arising out of this document, I hereby renounce the benefits of excursion and division and choose as my domicilium citandi et executandi for the purpose of this surety ship my address as set out in this document.

Signature: Tenant / Occupant

Date

**Consent of Owner/s**

- A. I, the undersigned, and owner/s of this property understand and accept the conditions of this agreement. I undertake to pay the full balance and interest on all arrears calculated monthly at a rate of prime plus 2% p.a., should the tenant/occupant applying for this and any other service fail to uphold their agreement with Erongo RED. In the event that Erongo RED should incur costs to recover any arrear amounts from the tenant/occupant or me, I undertake to be responsible for such costs. I declare that the information provided by me is correct, and that I do not object having the service, applied for in this application, supplied to the mentioned address. I further confirm that I took note of the General Conditions as set out in this Application.
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Name:

Name:

Signature:

Place:

Witness:

Date:

Date:

**FOR OFFICE USE ONLY**

**Customer Care**

Present Account no.:			Credit Control Approval:		
Erf Number:	Route:		Signature:		
Meter no.:	Sequence:		Date:		
Deposit			Guarantee Detail:		
Connection Fees					
Total Paid			Receipt Number		
Account being closed	Confirmed Forwarding Address	Deposit drawn in	Levies Updated	Final Readings possessed	Checked by Signature
Account no. being opened	Confirmed Address	Deposit processed on account	Levies Updated	Start Readings possessed	Checked by Signature
Prepared By			Date		
Controlled By			Date		

**METERING**

Meter no.:	No. of Digits:	Reading:
Please confirm that this meter is connected to the said erf /unit (sign):		