

# PUBLIC NOTICE

## PRE-PAID TARIFFS 2026-2027

### ALL TOWNS/VILLAGES/SETTLEMENTS IN ERONGO REGION

Dear Valued Customers

Please be informed that the Electricity Control Board (ECB) has granted Erongo RED a weighted tariff increase of 3.4%. The increase comes as a result of NamPower's tariffs adjustment of 3.7% as announced by ECB in July 2026.

The tables below shows the new prepaid tariffs effective from **Saturday, 5<sup>th</sup> September 2026:**

| Domestic Pre-Paid (Single Phase)  | First 100kWh<br>N\$/kWh | 100kWh up<br>to 400kWh<br>N\$/kWh | Over 400kWh<br>N\$/kWh |
|-----------------------------------|-------------------------|-----------------------------------|------------------------|
| Up to 20 Amps (Lifeline)          | 1.61                    | 1.89                              | 2.87                   |
| More than 20 Amps                 | 2.87                    | 2.87                              | 2.87                   |
| ECB Levy                          | 0.0212                  | 0.0212                            | 0.0212                 |
| NEF Levy                          | 0.0160                  | 0.0160                            | 0.0160                 |
| Local Authority Surcharge N\$/kWh | 0.1100                  | 0.1100                            | 0.1100                 |

| Pensioners Pre-Paid<br>(Single Phase) up to 40 Amps | First 100kWh<br>N\$/kWh | 100kWh up<br>to 400kWh<br>N\$/kWh | Over 400kWh<br>N\$/kWh |
|-----------------------------------------------------|-------------------------|-----------------------------------|------------------------|
| Up to 40 Amps                                       | 1.570                   | 1,890                             | 2.870                  |
| ECB Levy                                            | 0.0212                  | 0.0212                            | 0.0212                 |
| NEF Levy                                            | 0.0160                  | 0.0160                            | 0.0160                 |
| Local Authority Surcharge N\$/kWh                   | 0.1100                  | 0.1100                            | 0.1100                 |

***inclining block consumption apply per calender month, and does not rollover***

| Business and Institutional Pre-Paid       | N\$/kWh |
|-------------------------------------------|---------|
| Single Phase up to 30 Amps                | 3.26    |
| Single Phase over 30 Amps                 | 3.98    |
| Institutional (Single Phase over 30 Amps) | 3.98    |
| ECB Levy                                  | 0.0212  |
| NEF Levy                                  | 0.0160  |
| Local Authority Surcharge N\$/kWh         | 0.1100  |

The detailed schedule of all tariff categories (including conventional tariffs) will be communicated in due course.

#### Issued by:

Corporate Communication & Marketing Section

#### CONTACT DETAILS

**Call Centre:** 96000 (toll-free)

**Email:** support@erongored.com.na

**Tel:** +264 (0)83 372 7100

erongored.com