ERONGO red
power to the people

PUBLIC NOTICE
EARLY OFFICE CLOSURE OF TOWN PAYPOINT

Dear Valued Customers

Please be informed that the Walvis Bay Town Pay Point Office will close earlier than usual, at 15:00 daily, from Tuesday, 10 November to Friday, 13 November 2026.

Customers requiring services at the Town Pay Point Office during this period are kindly requested to visit the office before 15:00. We apologise for any inconvenience this may cause and thank you for your understanding and cooperation.

Below is a list of the standby contact numbers for your reference:

SERVICES	STANDBY NUMBER/S
Contact Centre	081 166 5058 / 081 141 2856 / 96 000 (toll-free)
Credit Control	081 145 7170 / 081 129 6400 / 081 124 5823
Prepaid Vending Services	081 141 2476
TECHNICAL SERVICES:	
Walvis Bay	081 129 3875
Swakopmund	081 128 5561
Henties Bay	081 149 0179
Arandis	081 128 6331
Usakos	081 128 6334
Karibib	081 128 6337
Omaruru	081 128 6338
Uis	081 149 0104
METERING SERVICES:	
Walvis Bay	081 128 9552 / 081 140 5770 / 081 146 4124
Swakopmund / Arandis	081 129 5229 / 081 140 5771 / 081 143 4483
Henties Bay	081 143 4439 / 081 143 4438
Omaruru / Usakos / Karibib / Uis / Otjimbingwe / Omatjete / Okombahe	081 149 0180 / 081 143 4504

Erongo RED apologises for any inconvenience this may cause and appreciates your understanding.

Issued by:
PUBLIC RELATIONS & MARKETING SECTION

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